



Review:2023/24



Success and thanks

Since the last review, Stockdales has continued to provide high-quality services across all care provisions. 2023, continued to be successful for the charity. We have a fantastic team and network of supporters and volunteers. We are grateful for not only our frontline Care Practitioners, but also all the people who work behind the scenes: drivers, housekeepers and those who service our spaces and enable us to provide the best care.

Our team is our most important asset; they are passionate and skilled professionals working across complex roles, and their commitment is to be applauded. Their dedicated, unconditional, and consistent care is priceless and gives comfort and assurance to all families.

You are special people.

Thanks to each one of you.



Reflections and achievements

The administration investments made during 2022/23 are now blossoming. All teams have expanded, the departments are able to focus on increasing productivity, and they are able to upskill and meet the business needs more effectively.

The fundraising team have a Corporate and Community Fundraiser focused on searching for new funding avenues. One huge successes this year is that we were chosen as one of three Trafford Centre Charity Partners for 2024. We have successfully moved some donations to a digital donor platform. We continue to raise our online and social media presence by sharing inspirational stories.

Recruitment in the care sector continues to be challenging, but we are not disheartened and adapt accordingly. We have continued to dedicate time to recruitment days off site and on site at Harboro Road. Increasing our presence on social media is paying off.

Our staff referral scheme was launched. We have a robust and enticing well-being package.

We are making every effort to ensure we are an employer of choice to boost staff retention figures.



Renovations and allocation of space

We have been able to make investments in our infrastructure and facilities.

We relocated Stockies which has increased the number of children who can now attend. As always, there are more people than places, and we continue to fundraise and recruit to assist as many families as possible. We have a great space and team who provide this service, allowing parents, carers, and, importantly, the children to live their best lives.

Investing for Training was huge. Training was relocated to a permanent home on the main site, and we now have a dedicated Training Suite. Training continues to be delivered to a high standard with a commitment from each team member, the same commitment that saw each employee complete their competencies as a Care Practitioner. The training suite is a fantastic space to gather for other business areas and is often booked for Focus Groups, Trustee meetings and Managerial meetings, as well as birthday celebrations and film nights!

Ashton and Hayling properties have had a makeover: a garden room and new

utility area at Ashton and a new workspace extension at Hayling Road. As always, working with our community is key to managing these projects and limiting disruption to our neighbours.



What we got up to

Party time

You know we know how to party here at Stockdales, and a flurry of milestone birthdays was no exception.



What we got up to

Holidays

We dusted off our suitcases and re-learned how to pack for a holiday! 2023 saw several of our residents enjoying a huge variety of trips out to the Circus, Panto and Ice Skating, to name but a few, as well as weeks away in Wales at Outdoor Adventures at Bendrigg Trust, hotels stays at the Bond in Blackpool and relaxation on the farm at Brickhouse in Hambleton.





Retirement

In February, we said goodbye and good luck to our Assistant Chief Executive, Angie Walsh. She started at Stockdales in 2006 and became our ACEO in 2008.

We thank Angie for her dedication, commitment, professionalism, sense of fun and exceptional hard work during her time with Stockdales. Working with her has been a privilege, and we will all miss her immensely. Angie has made a unique and lasting contribution to Stockdales. She has positively impacted the lives of all the residents, service users, teams, and families she has helped.

Enjoy retirement!





Our supporters

Over 12 months, by year-end April 2023, fundraising raised £247,945.00. Thank you so much to everyone who has supported and donated; The Trusts & Charitable Foundations; Businesses; The Friends of Stockdales; Community Groups; Churches & Schools; In Memory Donations and Individuals. Thank you to everyone who held an event in aid of Stockdales and all who attended and supported our events.

Rest assured that every penny we receive in donations goes towards helping local children and adults with learning disabilities and life-limiting conditions and their families.

Here's how your donations helped in 2023:

- We bought a new minibus
- Many trips and days out
- Provided places at our Stockies Juniors Club
- Paid for the room hire for our Life Skills Group and Social Club
- Daily activities and learning
- More dreams came true in our Dream Days project
- Bought equipment

- Essential home repairs and improvements
- And not forgetting, our first holiday since before Lockdown to Bendrigg Trust in Kendal
- Plus, much, much more!

As you can see, 2023 has been another great year.

We also received the exciting news that we've been chosen as The Trafford Centre's Charity Partner. This has created great opportunities for our service users to attend events and shows; the Trafford Centre staff even donated gifts at Christmas! The coin collecting from The Fountain Fund has also been very successful, with lots more planned for 2024.



Join the Friends of Stockdales

Become a regular giver today

The Friends of Stockdales is a circle of people who kindly donate every month. These monthly donations provide a reliable source of funding that enables us to plan ahead and respond effectively to the evolving needs of the people we support.

As we continue our journey, we invite you to consider becoming a regular giver and joining our Friends of Stockdales.

To set up a regular donation, please go to the Donation button on our website: Make a donation to Stockdales (enthuse.com) or contact our Fundraising Team at fundraising@stockdales.org.uk or 0161 973 2296 option 4.

Be our Friend!

If you would like to be a Friend of Stockdales simply TEXT:

5FRIEND to donate £5 a month to 70460

10FRIEND to donate £10 a month to 70460

or 20FRIEND to donate £20 a month to 70460

Text cost the donation amount plus 2 standard messages. Donors receive a receipt message every time they donate: this tells them how to cancel their donation should they wish, which is by texting STOP to 70085.



They did it!

Our wonderful volunteers Ruth and Gill have reached their target of raising £70,000 for Stockdales' 70th year. How incredible is that!

Ruth started raising money in 1998 by knitting dolls and selling cards, and that grew to collecting bric-à-brac and selling at car boot sales.

Then the pair gained a regular spot in the Sale branches of Tesco and Sainsbury's, selling lovely bits and pieces. And more recently, outside local Co-ops.

Thank you to everyone for donating and supporting, and another huge THANK YOU to Ruth and Gill.

You are just brilliant!





Attend and support our events

Fundraising is an enormous part of the charity's work. We have a fantastic group of individuals and organisations and, as a charity, we always welcome more supporters!

Your generosity enables us to enhance the experiences of all those we care for, ensuring they enjoy the same opportunities as their peers. We could not provide the support and services we do without generous donations. The money you raise helps support our residents and service users.

Every single donation is hugely appreciated. Let's continue to make a difference together.

Whether buying a ticket to attend one of our events or sponsoring or providing goods and services, your support is crucial.

Bank details / DD details

Account number: 53865169

Sort Code: 20-82-14

Account Name: Stockdales of Sale

Our 2023 Autumn Ball was the best yet! It was made even more fantastic as 2023 was our 70th year. This year's theme is Masquerade; we'd love to see you there!

2024 is full of exciting events and ways for you to get involved. Our Golf Day will be at a new venue. An annual Quiz Night in April, bowling in autumn, and Santa's hugely fun and exciting visit at our Christmas Fair.

Keep an eye out on our social media:



StockdalesMcr



StockdalesMcr



StockdalesMcr1



Stockdales

Partnerships

We have support from some fantastic organisations. They help us raise our profile and much-needed funds. If you think you can get involved, please email: enquiries@stockdales.org.uk



Accountability and Governance

Stockdales relies on an experienced Board of Trustees. We are lucky that our trustees come from various backgrounds and have a wealth of experience in business, health care and teaching.

Our Chief Executive and her senior team are responsible for ensuring the charity meets all its aims and objectives while running as efficiently and carefully as possible.

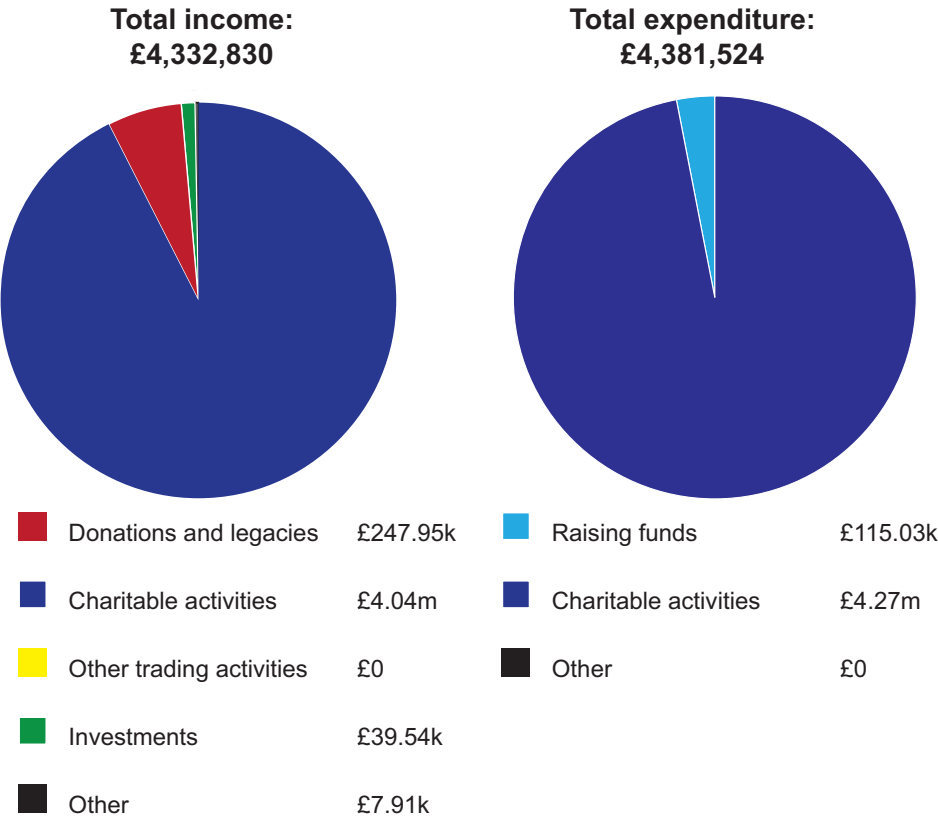
Our Trustees meet monthly with our Chief Executive to discuss everything from operations to strategy. They bring a wealth of invaluable skills, which massively contribute to the organisation's success. And we can't thank them enough.

The charity is registered with the Care Quality Commission and OFSTED. These organisations regulate and inspect our adult and children's services. Stockdales is accountable to them, which means we provide the people we support with safe, effective, compassionate, and high-quality care.

The annual audit of our finances took place as usual, as well as registrations with Companies House and the Charity Commission. These are rigorous but necessary processes and add to our transparency and accountability.

Stockdales has an ongoing registration with the Fundraising Regulator. This assures our supporters and the public that we raise money responsibly and ethically.

Data for financial year ending 05 April 2023



-£52513 investments gains (losses)

**Total income includes £4,037,438 from 12 government contract(s)
and £7, 908 from 1 government grant(s).**

Financial Review 2023

Health and Social Care provisions remain under pressure with rising inflation, energy costs and recruitment issues. The residential service has also had some vacancies.

The organisation's responsibility to the people it supports, and their families is at the forefront of everything we do. Therefore, maintaining financial sustainability is the fundamental aim of the charity. Our Accounts/Finance department, alongside the Trustees, take this extremely seriously, and the previous financial year's investment in personnel has greatly improved efficiency and query response times, and streamlined many in-house processes.

As the 2023 financial year reached its year-end, cash flow was and continues to be positive, with operational incomes for the year at £4.03m 2023 (£3.63m 2022), better than we could have expected with the turbulence of recent years and the economic uncertainty, rising operational and recruitment costs.

Pressure on statutory services continues, but we are confident we will achieve all our objectives, and the team can confidently face any challenges.



The future

We welcomed two new residents in 2023 and aim to achieve full occupancy in our residential services.

We want to continue to increase the number of attendees across our Community Services, reach more people and extend our reach by adding extra evening clubs focused on the 16-25 years, extending our support for older teenagers and young adults, helping to manage the transition from Stockies member to adulthood.

2024/2025 aims

- Stabilise recruitment and focus on retention.
- Continue to invest in our spaces. Next on the list is landscaping the garden at Hayling. Accessibility and user-friendliness are our top priorities.
- Develop leadership and management skills – recognising and developing talent from within.
- Continue to provide excellent standards of care and support.

2024/25 sees exciting times ahead. We thank you, as always, for supporting us; we are grateful to you all.





Thank you

A big thank you to all our parents, carers, and friends. We understand how important it is to you to provide excellent care and support to the person you love.

Without your ongoing support we wouldn't be where we are today, and we are grateful to you all.



Get in touch

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